

# **CURRICULUM VITAE**

<b><u>Personal Details</u></b>	
Name:	<b><i>Dr. Taghrid Saleh Suifan, Prof.</i></b>
Address:	<b><i>POB 5427 Amman 11183 Jordan</i></b>
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Nationality:	<b><i>Jordanian</i></b>
<b><u>Education</u></b>	
<ul style="list-style-type: none"> <li>• BA (Business Administration), The University of Jordan, June 1996</li> <li>• MA (Public Administration), The University of Jordan, March 2003</li> <li>• PhD (Management /Team Effectiveness), Aston University/ Birmingham UK, July 2010</li> </ul>	
<b><u>Academic Career at The University of Jordan to date:</u></b>	
2014 - 2022	<ul style="list-style-type: none"> <li>• Head of Business Administration Department</li> </ul>
2021 - 2023	<ul style="list-style-type: none"> <li>• Member of Scientific Research Council/The University of Jordan</li> </ul>
2013 - 2022	<ul style="list-style-type: none"> <li>• Member of the Higher Education Committee</li> </ul>
2014 - 2022	<ul style="list-style-type: none"> <li>• Member of Plan Modification Committee</li> </ul>
2013 - 2022	<ul style="list-style-type: none"> <li>• Member of the Syllabus Committee</li> </ul>
2015 - 2019	<ul style="list-style-type: none"> <li>• Member of Committee Investigating Misconduct of Students on University Campus</li> </ul>
2018	<ul style="list-style-type: none"> <li>• Member of a committee formed by the Accreditation and Quality Assurance Commission for Higher Education Institutions for raising the capacity of Business Management / Master Program at Al-Zaytoonah University of Jordan.</li> <li>• Head of a committee formed by the Accreditation and Quality Assurance Commission for Higher Education Institutions for raising the capacity of Business Management / Bachelor's Program at Jadara University.</li> <li>• Member of a committee formed by the Accreditation and Quality Assurance Commission for Higher Education Institutions for raising the capacity of Business Management / Master Program at Arab Open University Jordan</li> </ul>
2016 - 2017	<ul style="list-style-type: none"> <li>• Member of a Committee Investigating Misconduct of Students at School of Business</li> </ul>
2015 - 2016	<ul style="list-style-type: none"> <li>• Member of the Committee for Developing Guidelines to Theses Format</li> </ul>
2013 - 2015	<ul style="list-style-type: none"> <li>• Member of the Committee for Social Activities</li> </ul>
2013 -	<ul style="list-style-type: none"> <li>• Reviewer for JU Business Administration Journal</li> </ul>
2013	<ul style="list-style-type: none"> <li>• Reviewer at the Research and Development HR Centre /Faculty of Economy and Administration / Al-Qaseem SA University</li> </ul>
2017- 2020	<ul style="list-style-type: none"> <li>• Reviewer at Management Research Review Journal (Scopus Q2)</li> <li>• Reviewer at EuroMed Journal of Business (Scopus Q2)</li> <li>• Reviewer at International Journal of Sustainability in Higher Education (Scopus Q2)</li> </ul>
2013 - 2014	<ul style="list-style-type: none"> <li>• Assistant Dean for Development and Quality Assurance</li> </ul>
2013 - 2014	<ul style="list-style-type: none"> <li>• Member of the Accreditation Committee</li> </ul>
2013 - 2014	<ul style="list-style-type: none"> <li>• Member of the Library Committee</li> </ul>

2013	<ul style="list-style-type: none"> <li>Internal Examiner of Master's Thesis submitted in the Department</li> </ul>
2013	<ul style="list-style-type: none"> <li>Supervisor of MBA Students</li> </ul>
2012	<ul style="list-style-type: none"> <li>Assistant Professor at JU/Business Management Department</li> </ul>
2017	<ul style="list-style-type: none"> <li>Associate Professor at JU/ Business Management Department</li> </ul>
2011 -2012	<ul style="list-style-type: none"> <li>Full time Lecturer at JU/ Business Management Department</li> </ul>
2011	<ul style="list-style-type: none"> <li>Member of Beta Gamma Sigma, the honor society serving business programs accredited by AACSB (Association to Advance Collegiate Schools of Business.</li> </ul>
2010	<ul style="list-style-type: none"> <li>Visiting Lecturer at JU/ Business Department</li> </ul>
1999 -2003	<ul style="list-style-type: none"> <li>Lecturer at Faculty of Business Administration at Jordan University in Management, Organizational Behavior and Public Organizational Management.</li> </ul>
<b><u>Non-Academic Career</u></b>	
2011 -	<ul style="list-style-type: none"> <li>Volunteer at Jordan Red Crescent: Coordinating Community Services, Building Capacity and Communication Skills of staff and volunteers</li> </ul>
2003 - 2010	<ul style="list-style-type: none"> <li>Assistant to the Chairman of Standing Commission Red Cross/Red Crescent/ Geneva</li> </ul>
1999 - 2003	<ul style="list-style-type: none"> <li>Director of Training Department / JRC</li> <li>Assistant to Vice-Chairman Standing Commission Red Cross/Red Crescent / Geneva</li> </ul>
1996 - 2003	<ul style="list-style-type: none"> <li>Director of President's Office – Jordan Red Crescent</li> </ul>
<b><u>Voluntary record</u></b>	
1996 - 2010	<ul style="list-style-type: none"> <li>President of Youth Branch – Jordan Red Crescent</li> </ul>
1991 - 1996	<ul style="list-style-type: none"> <li>Head of Youth Branch – Jordan Red Crescent</li> <li>Supporting JRC youth throughout Jordan in the fields of first aid, primary health care, disaster management, volunteering etc.</li> </ul>
1990 - 1991	<ul style="list-style-type: none"> <li>Assistant to Director of Operations at JRC – Gulf Crisis</li> </ul>
1990 - 1991	<ul style="list-style-type: none"> <li>Assistant to Youth Branch President – Jordan Red Crescent</li> </ul>
<b><u>Conferences/Seminars</u></b>	
June 2022	<ul style="list-style-type: none"> <li>Workshop on “Using Teams for Online Learning” Open Educational Resources and Blended Learning Center / The University of Jordan. 15/6/2022</li> </ul>
June 2021	<ul style="list-style-type: none"> <li>Workshop on “Using Moodle in Testing” Open Educational Resources and Blended Learning Center / The University of Jordan. 22/6/2021</li> <li>Workshop on “Using Moodle for Interactive Learning” Open Educational Resources and Blended Learning Center / The University of Jordan. 27/6/2021</li> <li>Workshop on “Designing Content for BL Courses” Open Educational Resources and Blended Learning Center / The University of Jordan. 30/6/2021</li> </ul>
June 2020	<ul style="list-style-type: none"> <li>Workshop on “How to prepare exams on the LMS Platform. Accreditation and quality Assurance Center / The University of Jordan.</li> <li>Assurance of Learning/AACSB. Accreditation and quality Assurance Center / The University of Jordan.</li> </ul>
June 2019	<ul style="list-style-type: none"> <li>Presented article titled “work-life Balance practices and Workplace Attitudes in private Hospitals in Jordan” as a visual (poster) coauthored by Hannah Diab at the 2019 Positive Organizational Scholarship (POS) Research Conference / University of Michigan in Ann Arbor.</li> </ul>

December 2019	<ul style="list-style-type: none"> <li>• Strategic and Operational Planning. Accreditation and quality Assurance Center / The University of Jordan.</li> <li>• Responsible Conduct of Research. Accreditation and quality Assurance Center / The University of Jordan.</li> <li>• The University of Jordan - School of Business. Introductory session of the national self-employment project "Inhad"</li> </ul>
April 2019	<ul style="list-style-type: none"> <li>• International Joint Scientific Conference "Business and Electronic Management and its Applications in Private and Public Organizations" The University of Jordan - School of Business / Al Quds Open University – Faculty of Administrative and Economic Sciences. Amman – Jordan.</li> </ul>
February 2019	<ul style="list-style-type: none"> <li>• Workshop on "Adopting Modern Teaching Methods, including Blended Learning. Accreditation and quality Assurance Center / The University of Jordan.</li> </ul>
February 2019	<ul style="list-style-type: none"> <li>• Facilitator for the "Results-Based Planning" training held at JRC Regional Training Centre in Madaba</li> </ul>
March 2019	<ul style="list-style-type: none"> <li>• Seminar on "Free Trade Agreements and Intra Regional Trade Flows" Organized by WTO Chair Programme at the School of Business/ University of Jordan Supported by Al-Quds Open University and Jordan Chamber of Industry</li> </ul>
February 2019	<ul style="list-style-type: none"> <li>• Workshop on "Effective Communication Skills". Accreditation and quality Assurance Center / The University of Jordan.</li> </ul>
November 2018	<ul style="list-style-type: none"> <li>• Workshop on "Building Student's Creativity, Innovation and Entrepreneurship". Accreditation and quality Assurance Center / The University of Jordan.</li> </ul>
March 2018	<ul style="list-style-type: none"> <li>• Workshop on "Training of Trainers (TOT)" Future Foresight Center. Amman-Jordan</li> </ul>
October 2018	<ul style="list-style-type: none"> <li>• Workshop on "How to Increase the Citation Rate of your Scientific Research". Accreditation and Quality Assurance Center / The University of Jordan.</li> <li>• Workshop on "Quality Assurance Procedures for Academic Programs". Accreditation and quality Assurance Center / The University of Jordan.</li> </ul>
July 2018	<ul style="list-style-type: none"> <li>• International Joint Scientific Conference "Recent developments in administrative and economic sciences and their role in improving the performance of institutions. The University of Jordan - School of Business / Al Quds Open University – Faculty of Administrative and Economic Sciences. Amman – Jordan.</li> </ul>
May 2018	<ul style="list-style-type: none"> <li>• International Conference "The Palestinian Issue: whereto?". The University of Jordan</li> </ul>
May 2017	<ul style="list-style-type: none"> <li>• The International Conference of Technology Innovation, Management and Entrepreneurship. Princess Sumaya University for Technology. Amman- Jordan</li> </ul>
March 2017	<ul style="list-style-type: none"> <li>• International Joint Scientific Conference "Corporate Governance and Administrative and Economic Development in Institutions: Reality and Ambition. The University of Jordan - School of Business / Al Quds Open University – Faculty of Administrative and Economic Sciences. Amman – Jordan</li> </ul>
November 2016	<ul style="list-style-type: none"> <li>• Workshop on e-learning/ The University of Jordan/ Computer Competence Center / King Abdullah II School of Information Technology</li> </ul>

November 2016	<ul style="list-style-type: none"> <li>• Training Workshop “Intended Learning Outcomes of Academic Programs”/ Accreditation and quality Assurance Center / The University of Jordan</li> </ul>
April 2016	<ul style="list-style-type: none"> <li>• The Fourth International Conference on “Sustainability Excellence Performance in Organizations / The University of Jordan - School of Business / Al Quds Open University – Faculty of Administrative and Economic Sciences. Amman - Jordan</li> </ul>
Oct 2015	<ul style="list-style-type: none"> <li>• The Fifth International Conference of “Trade Facilitation in the Arab Region” / The University of Jordan</li> </ul>
April 2015	<ul style="list-style-type: none"> <li>• The Third International Conference on Innovation Economy / The University of Jordan / Amman – Jordan</li> </ul>
May 2014	<ul style="list-style-type: none"> <li>• The Second International Conference: Business Dilemma: Green, Ethical, and Performance Requirements / The University of Jordan / Amman- Jordan.</li> </ul>
April 2014	<ul style="list-style-type: none"> <li>• Regional Conference: Establishing a Network for Crisis Response in the Arab Worlds. Amman – Jordan</li> </ul>
Dec. 2013	<ul style="list-style-type: none"> <li>• Master of Ceremony at the Launch of the Information Economy Report 2013 / UNCTAD United Nations Conference on Trade and Development.</li> </ul>
Oct 2013	<ul style="list-style-type: none"> <li>• The First International Conference on Understanding Global Business Environment: Its Economic, Financial Accounting, Marketing, and IT Dimensions / University of Jordan / Amman- Jordan.</li> </ul>
June 2010	<ul style="list-style-type: none"> <li>• June 9-12 International Human Resource Management conference, Aston Business School / Birmingham</li> </ul>
Sep 2009	<ul style="list-style-type: none"> <li>• September 11-13 – XXXII Round Table on Non-State Actors and International Humanitarian Law. Organized armed groups: A Challenge for the 21<sup>st</sup> Century / Sanremo</li> <li>• September 26-27 Donor Partnership Forum – RC/RC movement / Amman, Jordan</li> </ul>
2008	<ul style="list-style-type: none"> <li>• December - pre-paramedic training course</li> <li>• April – Seventh International Scientific Conference - Faculty of Economics and Administrative Sciences – Zarqa Private University- The Implications of Global Economic Crisis on Business Organizations.</li> <li>• April 12-14 First Arab Conference for sustaining excellence and competitiveness in public and private sectors in cooperation with Arab Organization for Administrative Development / Arab league / Amman</li> </ul>
2006	<ul style="list-style-type: none"> <li>• Workshop on HIV/AIDS Awareness and Communication Skills with Vulnerable Youth</li> <li>• Psychological Support Training Course</li> </ul>
2004	<ul style="list-style-type: none"> <li>• April - International Federation Red Cross/Red Crescent – Leadership Course in Tunis – Phase 2</li> <li>• May – Gave lecture entitled ‘Voluntary Leadership’ to students at the UN University International Leadership Academy.</li> <li>• July – Participated in the Euro Med Youth Exchange Programme " Environmental Building Awareness"</li> <li>• September – International Federation Red Cross/Red Crescent – Leadership Course – Phase 3</li> </ul>
2003	<ul style="list-style-type: none"> <li>• General Assembly/Council of Delegates/International Conference – RC/RC Movement – Geneva</li> </ul>

	<ul style="list-style-type: none"> <li>• 27<sup>th</sup> Round Table on contemporary challenges at the International Institute of Humanitarian Law Sanremo/ Italy</li> <li>• August - International Federation Red Cross/Red Crescent - Leadership Course in Amman - Phase 1</li> <li>• International Federation Red Cross/Red Crescent – Project Planning Processes</li> </ul>
1999	<ul style="list-style-type: none"> <li>• General Assembly/Council of Delegates/International Conference – RC/RC Movement – Geneva</li> </ul>
1998	<ul style="list-style-type: none"> <li>• Berlitz Institute – Chicago / Linguistic Course</li> <li>• Wisconsin University/Jordan Red Crescent - Disaster Management Course.</li> <li>• Zain Alsharaf Foundation – Presentation Tools and Methods</li> </ul>
1997	<ul style="list-style-type: none"> <li>• British Council Amman – Advanced English</li> </ul>
1996	<ul style="list-style-type: none"> <li>• Zain Alsharaf Foundation – Fundraising Workshop</li> <li>• 26<sup>th</sup> Arab Red Crescent/Red Cross Conference - Amman</li> </ul>
1995	<ul style="list-style-type: none"> <li>• Dignity for All' and 'Respect for Woman' Seminar Amman</li> </ul>
1993	<ul style="list-style-type: none"> <li>• International RC/RC Youth Camp – Amman</li> </ul>
1989	<ul style="list-style-type: none"> <li>• Basic First Aid Training</li> </ul>

### **Publications**

#### **Published Articles**

Alsayyed, N. M., Sweis, R. J., & Suifan, T. (2023). Improving the quality of Strategic Human Resource Development: An integrative model for developing countries. *International Journal of Productivity and Quality Management*, 39(1), 120–137.

<https://doi.org/10.1504/ijpqm.2023.130885>

Sweis, R., Abed, S., Alzubi, Z. M. F., Suifan, T., Albalkhy, W., Sweis, N., & Jaradat, M. (2022). The relation between information technology adoption and the pharmacists' job satisfaction in the chain community pharmacy in Amman. *International Journal of Business Innovation and Research*, 27(3), 297–314.

<https://doi.org/10.1504/ijbir.2022.121733>

Saa'da, R. J., Al-Nsour, M., Altarawneh, A. M., Suifan, T. S., Sweis, R., O. Akhorshaideh, A. H., & AL-Lozi, K. S. A. (2022). The impact of supply chain management practices on supply chain agility - Empirical study in medical sector. *Academy of Strategic Management Journal*, 21(1), 1-15.

Sweis, R., AL-Huthaifi, N., Alawneh, A., Albalkhy, W., Suifan, T., & Saa'da, R. (2021). ISO-9001 implementation and critical success factors of the Jordanian consulting engineering firms. *International Journal of Productivity and Performance Management*, 71(4), 1407–1425. <https://doi.org/10.1108/ijppm-11-2019-0535>

Suifan, T., Daraba', A., Sukkari, L., Alhyari, S., & Sweis, R. J. (2021). The relationship between the competency level and the efficiency of a project manager: Self-

- perspective vs. subordinates' perspective. *International Journal of Productivity and Quality Management*, 33(1), 57–83. <https://doi.org/10.1504/ijpqm.2021.115260>
- Dababneh, A. N., Arabyat, R., Suifan, T., & Wahbeh, N. (2021). The mediating effect of transformational leadership on the relationship between personality traits and job satisfaction in the educational sector in Jordan. *Journal of Human Behavior in the Social Environment*, 32(2), 229–251. <https://doi.org/10.1080/10911359.2021.1885553>
- Suifan, T., Alhyari, S., & Qandah, R. (2021). Role of knowledge infrastructure capabilities in product/service innovation. *Journal of Information & Knowledge Management*, 20(2). <https://doi.org/10.1142/s0219649221500234>
- Qandah, R., Suifan, T. S., Masa'deh, R., & Obeidat, B. Y. (2021). The impact of knowledge management capabilities on innovation in entrepreneurial companies in Jordan. *International Journal of Organizational Analysis*, 29(4), 989–1014. <https://doi.org/10.1108/ijoa-06-2020-2246>
- Hayajneh, N., Suifan, T., Obeidat, B., Abuhashesh, M., Alshurideh, M., & Masa'deh, R. (2021). The relationship between organizational changes and job satisfaction through the mediating role of job stress in the Jordanian telecommunication sector. *Management Science Letters*, 11(1), 315–326. <https://doi.org/10.5267/j.msl.2020.8.001>
- Sweis, R. J., Oglia, K., Abdallat, Y., Sweis, G. J., Suifan, T., & Saleh, R. (2020). The impact of Human Resource Management Practices on organisational performance in construction companies in Jordan. *International Journal of Business Innovation and Research*, 23(4), 515–539. <https://doi.org/10.1504/ijbir.2020.111768>
- Suifan, T. (2020). How innovativeness mediates the effects of organizational culture and leadership on performance. *International Journal of Innovation Management*, 25(2). <https://doi.org/10.1142/s136391962150016x>
- Suifan, T. S., Diab, H., Alhyari, S., & Sweis, R. J. (2020). Does ethical leadership reduce turnover intention? the mediating effects of psychological empowerment and organizational identification. *Journal of Human Behavior in the Social Environment*, 30(4), 410–428. <https://doi.org/10.1080/10911359.2019.1690611>
- Suifan, T. S., Alsayed, N. M., Kilani, B. A., & Juaid, M. M. (2021). Organisational Justice and job engagement predicating work performance. *International Journal of Business Excellence*, 24(1), 1–23. <https://doi.org/10.1504/ijbex.2021.115376>
- Suifan, T., Saa'da, R., Alazab, M., Sweis, R., Abdallah, A., & Alhyari, S. (2020). Quality of Information Sharing, Agility, and Sustainability of Humanitarian Aid Supply Chains:

- An Empirical Investigation. *International Journal of Supply Chain Management*, 9(5), 118-131. <https://doi.org/10.59160/ijscm.v9i5.4184>
- Saada, R., & Suifan, T. (2020). Organizational and Managerial Barriers in Humanitarian Organizations in Jordan. *International Journal of supply chain Management*, 9(2), 1-10. <https://doi.org/10.59160/ijscm.v9i2.3120>
- Ahmadi, M., Baei, F., Hosseini-Amiri, S.-M., Moarefi, A., Suifan, T. S., & Sweis, R. (2020). Proposing a model of manager's strategic intelligence, Organization Development, and entrepreneurial behavior in organizations. *Journal of Management Development*, 39(4), 559–579. <https://doi.org/10.1108/jmd-11-2018-0317>
- Sweis, R. J., Suleiman, R., Alsayed, N. M., & Suifan, T. (2020). The effect of total quality management practices on the performance of Enterprise Resource Planning Projects: The case of Jordan. *International Journal of Productivity and Quality Management*, 31(3), 319–348. <https://doi.org/10.1504/ijpqm.2020.110941>
- Alqudah, S., Shrouf, H., Suifan, T., & Alhyari, S. (2020). A Moderated Mediation Model of Lean, Agile, Resilient, and Green Paradigms in the Supply Chain. *International Journal of Supply Chain Management*, 9(4), 158–172. <https://www.researchgate.net/publication/338670235>
- Hayajneh, N., Suifan, T., Obeidat, B. Y., Abuhashesh, M., & Kanaan, R. K. (2020). The relationship between organizational changes and job satisfaction in the Jordanian telecommunication industry. *Journal of Social Sciences*, 9(1), 1–20. <https://doi.org/10.25255/jss.2020.9.1.1.20>
- Abu-Sharikh, E., Shannak, R., Suifan, T., & Ayaad, O. (2020). The impact of electronic medical records' functions on the quality of Health Services. *British Journal of Healthcare Management*, 26(2), 1–13. <https://doi.org/10.12968/bjhc.2019.0056>
- Sweis, R. J., Mahmoud-Saleh, F. I., Alawneh, A., Suifan, T., & Sweis, G. J. (2020). Are for-profit TQM practices appropriate for INGOS humanitarian interventions? (Literature review). *International Journal of Information, Business and Management*, 12(2). [http://ijibm.elitehall.com/IJIBM\\_Vol12No2\\_May2020.pdf](http://ijibm.elitehall.com/IJIBM_Vol12No2_May2020.pdf)
- Alsayed, N. M., Suifan, T. S., Sweis, R. J., & Kilani, B. A. (2020). The impact of transformational leadership on Organisational Performance Case Study: The university of Jordan. *International Journal of Business Excellence*, 20(2), 169–190. <https://doi.org/10.1504/ijbex.2020.105356>
- Suifan, T. S. (2019). The effects of work environmental factors on job satisfaction: The mediating role of work motivation. *Business: Theory and Practice*, 20, 456–466. <https://doi.org/10.3846/btp.2019.42>

- Suifan, T. S., Alhyari, S., & Sweis, R. J. (2019). A moderated mediation model of Intragroup Conflict. *International Journal of Conflict Management*, 31(1), 91–114.  
<https://doi.org/10.1108/ijcma-05-2019-0084>
- Suifan, T. S. (2019). The effect of organizational justice on employees' affective commitment. *Modern Applied Science*, 13(2),  
<https://doi.org/10.5539/mas.v13n2p42>
- Suifan, T., Alazab, M., & Alhyari, S. (2019). Trade-off among lean, Agile, resilient and green paradigms: An empirical study on pharmaceutical industry in Jordan using a TOPSIS-entropy method. *International Journal of Advanced Operations Management*, 11(1/2), 69–101. <https://doi.org/10.1504/ijaom.2019.098493>
- Saadeh, I. M., & Suifan, T. S. (2019). Job stress and organizational commitment in Hospitals. *International Journal of Organizational Analysis*, 28(1), 226–242.  
<https://doi.org/10.1108/ijoa-11-2018-1597>
- Aranki, D. H., Suifan, T. S., & Sweis, R. J. (2019). The relationship between organizational culture and Organizational Commitment. *Modern Applied Science*, 13(4), 137–154.  
<https://doi.org/10.5539/mas.v13n4p137>
- Suifan, T. S., Abdallah, A. B., & Al Janini, M. (2018). The impact of transformational leadership on employees' creativity. *Management Research Review*, 41(1), 113–132. <https://doi.org/10.1108/mrr-02-2017-0032>
- Suifan, T. S. (2018). Emotions, behavior, and the mediating role of climate. *Modern Applied Science*, 12(12), 145–162. <https://doi.org/10.5539/mas.v12n12p145>
- Al Ghazo, R. H., Suifan, T. S., & Alnuaimi, M. (2018). Emotional intelligence and counterproductive work behavior: The mediating role of organizational climate. *Journal of Human Behavior in the Social Environment*, 29(3), 333–345.  
<https://doi.org/10.1080/10911359.2018.1533504>
- Yaghmour, O., Suifan, T., & Abdallah, A. B. (2018). The Role of Modern Leadership Styles in Enhancing the Behavior of Organizational Citizenship among Employees Working in Jordanian Banks (in Arabic). *Jordan Journal of Business Administration*, 14(4), 603–624. <https://www.researchgate.net/publication/332063691>
- Allouzi, R. A. R., & Suifan, T. S. (2018). Learning organizations and innovation mediated by job satisfaction. *International Journal of Business and Economics Research*, 7(1), 7–19. <https://doi.org/10.11648/j.ijber.20180701.12>
- Suifan, T. S., & Allouzi, R. A. R. (2018). Investigating the Impact of a Learning Organization on Organizational Performance: The Mediating Role of Organizational Commitment. *International Business Management*, 12(2), 230–237.



- Suifan, T. S., Diab, H., & Abdallah, A. B. (2017). Does organizational justice affect turnover-intention in a developing country? the mediating role of Job Satisfaction and organizational commitment. *Journal of Management Development*, 36(9), 1137–1148. <https://doi.org/10.1108/jmd-02-2017-0048>
- Suifan, T. S., & Al-Janini, M. (2017). The Relationship between Transformational Leadership and Employees' Creativity in the Jordanian Banking Sector. *International Review of Management and Marketing*, 7(2), 284-292. <https://ideas.repec.org/a/eco/journ3/2017-02-42.html>
- Al-Sayyed, N. M., & Suifan, T. S. (2017). Diversity in Team Composition, Relationship Conflict and Team Performance in Jordanian Pharmaceutical Companies. *European Journal of Business and Management*, 9(3). <https://iiste.org/Journals/index.php/EJBM/article/view/34932>
- Khraisat, A., Sweis, R. J., Saleh, R., Suifan, T., Hiyassat, M., & Sarea, A. (2017). The assessment of service quality in private hospitals in Amman area using the gap approach. *International Journal of Productivity and Quality Management*, 22(3), 281–308. <https://doi.org/10.1504/ijpqm.2017.087301>
- Suifan, T. S. (2016). The impact of organizational climate and psychological capital on Organizational Citizenship Behavior. *International Journal of Business and Management*, 11(1), 224–230. <https://doi.org/10.5539/ijbm.v11n1p224>
- Suifan, T. S., & Abdallah, A. B. & Diab, H. (2016). The Influence of Work Life Balance on Turnover Intention in Private Hospitals: The Mediating role of Work Life conflict. *European Journal of Business and Management*, 8(20), 126—139.
- Diab, H., & Suifan, T. S. (2016). Work-life balance practices and workplace attitudes in private hospitals in Jordan. *International Business Research*, 9(9), 98–109. <https://doi.org/10.5539/ibr.v9n9p98>
- Sweis, R., Diab, H., Mahmoud Saleh, F. I., Suifan, T., & Dahiyat, S. E. (2016). Assessing service quality in secondary schools: The case of Jordan. *Benchmarking: An International Journal*, 23(5), 1207–1226. <https://doi.org/10.1108/bij-04-2015-0031>
- Suifan, T. (2016). Organizational Culture and its Correlation with Organizational Excellence at PALTel Group. Presented to Fourth International Conference on “Sustainability Excellence Performance in Organizations”. The University of Jordan and Al Quds Open University, Jordan.
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Organizations". Al Zarqa Private University, Jordan.

**Certificates and Awards**

2019	<ul style="list-style-type: none"> <li>• Rufaidah Al-Aslamia Medal for voluntary services awarded by the Organization of Arab Red Crescent Red Cross Societies in Riyadh/ Saudi Arabia</li> <li>• A certificate of appreciation for contributing to the success of the Sixth Joint International Scientific Conference on "Business and Electronic Management and its Applications in Private and Public Organizations". Presidency of the University of Jordan / Presidency of Al Quds Open University (Palestine)</li> </ul>
2018	<ul style="list-style-type: none"> <li>• A certificate of appreciation for contributing to the success of the Sixth Joint International Scientific Conference on "the Developments of Administrative and Economic Sciences and their role in Improving the Performance of Organizations". Presidency of the University of Jordan / Presidency of Al-Quds Open University (Palestine)</li> </ul>
2012	<ul style="list-style-type: none"> <li>• Jordan Red Crescent Gold Medal for Distinguished services.</li> </ul>
2010	<ul style="list-style-type: none"> <li>• Certificate of Recommendation and Distinction – Professor Michael West/ Executive Dean/ Aston Business School- Birmingham UK.</li> </ul>
2003	<ul style="list-style-type: none"> <li>• Certificates of Recommendation and Distinction from Professors of Business Administration/Public Administration Faculties at the University of Jordan.</li> </ul>
1998	<ul style="list-style-type: none"> <li>• Jordan Red Crescent Silver Medal for services rendered to the Society</li> </ul>
1996	<ul style="list-style-type: none"> <li>• Certificate of Recommendation and Distinction – Dean of Business Administration Faculty – the University of Jordan</li> </ul>
1995	<ul style="list-style-type: none"> <li>• Jordan Red Crescent Award 'Respect for Women' on Red Cross/Red Crescent Day</li> </ul>
1993	<ul style="list-style-type: none"> <li>• Certificate of Appreciation from Jordan Red Crescent for role played during Gulf Crisis.</li> </ul>

**Theses/ Dissertation Supervision**

1. The Effect of Service Quality on Patient Trust and Patient Satisfaction at Jordanian Hospitals. Mais Muntasir Mahmoud Al hilou 2022-2023
2. Investigating the Relationship Between Transformational Leadership and Organizational Citizenship Behavior Mediated by Self-Efficacy in The Gig Four Companies in Amman. Hana Amer Muheisen 2022-2023
3. The Effect of Emotional Intelligence on Service Quality: Examining the Mediating Role of Work Engagement. Manal Bassam Elayyan 2022-2023
4. The Impact of Emotional Labor on Voice Behavior: Examining the Mediating Role of Job Stress in Engineering Offices in Amman. Faris Samer Abu Ghazaleh 2021-2022
5. The Impact of Leadership Styles on Innovative Work Behavior Mediated by Self-Efficacy in Community Pharmacies in Amman. Ahmad Yaser Hawalta 2021-2022

6. Investigating the Impact of Psychological Empowerment on Job Burnout: The Mediating Role of Self-Efficacy in Jordanian Small and Medium Enterprises. Abdulkareem Ibrahim Zaki Abulawi 2020-2021
7. The Impact of Organizational Justice on Intention to Leave Mediated by Motivation in the Jordanian Food Industry. Mohammed Yousef Shahin 2020-2021
8. The Relationship between Personality Traits and Job Burnout Mediated by Job Satisfaction in Amman community Pharmacies. Elaf Abdullah Al-Radawneh 2020-2021
9. The Effect of Teamwork Quality on Team Effectiveness: The Mediating Role of Intragroup Conflict. Ollah Ababseh 2019
10. The Mediating Role of Perceived Organizational Support on the Relationship between Job Stress and Organizational Commitment in Hospitals in Amman. Inas Saadeh 2018
11. The Relationship between Organizational Culture and Organizational Commitment: The Mediating Role of Job Satisfaction. Dema Aranki 2018
12. The Mediating Effect of Symmetrical Communication on the Relationship between Talent Identification and Employees' Psychological Contract. Luai Ali 2018
13. The Impact of Job Stress as a Mediating Role on the Relationship between Organizational Change and Job Satisfaction in Telecommunication Companies in Jordan. Najda Hayajneh 2018
14. The Effect of Organizational Justice on Organizational Citizenship Behavior: The Mediating role of Affective Commitment. Lubna Daghmarsh 2017
15. Investigating the Impact of Learning Organizational Innovation: The Mediating Role of Job Satisfaction. Rania Al Louzi 2017
16. The Impact of Emotional Intelligence on Counterproductive Work Behavior: Examining the Mediating Role of Organizational Climate. Reem al Ghazo 2017
17. Organizational Culture and its Relationship with Organizational Excellence in Palestine Telecommunications Company/Paltel Group. Haya Abdeen. 2015
18. The Effect of Manager's Emotional Intelligence on Employees Attitudes in Commercial Banks in Jordan. Nancy Hakooz. 2015
19. The Impact of Core and Supportive Practices of Hazard Analysis and Critical Control Point on the Organizational Performance: Empirical Study on Foodstuff Companies in Jordan. Basheer Al-Kilani. 2015
20. The Role of Modern Leadership Styles in Enhancing Organizational Citizenship Behavior of the Employees Working in the Jordanian Commercial Banks Operating in Jordan. Odai Yaghmoor. 2015
21. The Effect of Supply Chain Management on Technical Innovation in Jordanian Manufacturing Companies: Investigating the Mediating Role of Knowledge Management Processes. Heba Ayoub 2015

22. The Relationship between Work-life Balance Practices and Workplace Attitudes in Private Hospitals in Jordan: The Mediating role of Work-life Conflict. Hannah Diab 2015
23. The Relationship between Transformational leadership and Employees Creativity in the Banking Sector in Jordan. Marwa Al-Janini 2015
24. The Impact of Knowledge Management Capabilities on Innovation in Entrepreneurial Companies in Jordan. Ramez Qandah. 2014

Graduate Level	Organizational Behavior
Undergraduate level	Organizational Behavior, Research Methods For Business, Business Ethics and Social Responsibility, Strategic Management, Total Quality Management, Health Care Services Management, Knowledge Management, Principles of Management.
Research Interests	Organizational Behavior (Teamwork, Leadership, Attitudes and Job Satisfaction, Emotional Intelligence, Motivation), Organizational Theory. Quality Management, Supply Chain Management, entrepreneurship, Creativity and Innovation.